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BASTMCN 201

**II Semester B.A. Degree Examination, September 2022
(NEP 2020) (2021-2022 Batch Onwards)
TOURISM AND TRAVEL MANAGEMENT
Hospitality Management (DSCC)**

Time : 2 Hours

Max. Marks : 60

- Instructions :** 1) *PART – A : Answer **any five** questions. **Each** question carries **2** marks.*
2) *PART – B : Answer **any four** questions. **Each** question carries **5** marks.*
3) *PART – C : Answer **any three** questions. **Each** question carries **10** marks*

PART – A

Note : Answer **any five** of the following questions. **Each** question carries **two** marks.

(5×2=10)

1. Which are the different types of beds in hotel ?
2. Write a note on supplementary accommodations.
3. Briefly explain the evolution of hotel industry.
4. Which are the sources of reservation ?
5. Who is an executive housekeeper ? What are his responsibilities ?
6. What do you mean by computerized reservation system ?
7. Which are the different types of hotels based on location ?

PART – B

Note : Answer **any four** of the following questions. **Each** question carries **five** marks.

(4×5=20)

8. Explain Guest Cycle.
9. Give a note on star classifications in hotel industry.

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10. Briefly explain the role of hotel industry in the increase of economy of a country.
11. Explain the functions of food and beverage department of a hotel.
12. Write a note on :
 - a) Hotel business and tourism.
 - b) Qualities required by front office personnel.
13. Discuss the different functions of house keeping department of a hotel.

PART – C

Note : Answer **any three** of the following questions. **Each** question carries **ten** marks.

(3×10=30)

14. Explain briefly front office department and its functions.
 15. Hotel is an industry that helps in making a destination popular. Explain.
 16. Which are the different types of hotel plans ? Discuss.
 17. Write a note on food and beverage department of a hotel.
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