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BASTMV 281

**Choice Based Credit System Fourth Semester B.A. Degree
Examination, September 2022
(2019 – 20 Batch Onwards)
TOURISM AND TRAVEL MANAGEMENT
Hospitality Management**

Time : 3 Hours

Max. Marks : 80

Instructions : 1) *Section A : Answer **any five** questions. **Each** question carries **6** marks.*
2) *Section B : Answer **any five** questions. **Each** question carries **10** marks.*

SECTION – A

Answer **any five** of the following questions. **Each** question carries **6** marks. **(5×6=30)**

1. Explain the Check-in and Check-out formalities in a hotel.
2. Which are the different departments of a hotel ? Explain.
3. Explain the role of accommodation in promoting tourism.
4. Write a note on duties and responsibilities of restaurant staff.
5. Briefly explain the different types of meal plans.
6. Write a note on hotel tariffs and room rates.

SECTION – B

Answer **any five** of the following questions. **Each** question carries **10** marks. **(5×10=50)**

7. Which are the different types of hotels ? Discuss.
8. Explain the functions of housekeeping department of a hotel.

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9. Briefly explain the functions of Front office department in a hotel.
 10. Write a note on :
 - a) Types of rooms
 - b) Types of restaurants.
 11. Explain the different supplementary accommodations.
 12. Write on the duties and responsibilities of food and beverage department personnel.
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